Animal Welfare Specialist 2 Job Description

Job Title: Animal Welfare Specialist (AWS) 2
Department: Marine Operations Department
Division: Marine Mammal Division - Dolphins
Reports to: Marine Mammal Manager
FLSA Status: Non-Exempt
Wage: $18.00 - $22.00 per hour, plus tips

Job Summary:
Animal Welfare Specialist 2 (AWS 2) staff members play a crucial role on the team at Coral World. They are consistently relied upon to provide daily cleaning, husbandry and training and guest interactions for our dolphins or sea lions. Successful candidates will also fill small leadership roles such as drafting and managing day plans, mentorship, and other operational responsibilities. AWS II staff members seamlessly provide memorable guest interactions that are engaging and rewarding for both animal and human participants by drawing on strong operant conditioning and guest service skills. Additionally, they frequently address behavioral challenges with guidance as needed and embrace a culture of continuous learning and skill enhancement. The ideal candidate will be a dynamic contributor to our team, fostering a spirit of collaboration and emerging as a problem-solver and leader within our dedicated group of professionals.

Duties/Responsibilities (Essential Functions): *Reasonable accommodations may be made to enable individuals with disabilities to perform these essential functions.*

- Utilize previously developed knowledge and experience in applying the principles of operant conditioning and animal training to maintain basic husbandry, social and interactive behaviors with assigned collection of marine mammals.
- Coordinate staff and animal activities as a day-leader and expected to develop leadership skills and mentor AWS 1, AWS Assistant, and interns/volunteers as part of this position's professional development.
- Serve as a primary trainer, monitoring and communicating valuable information related to the training, maintenance, and health monitoring of a specific animal.
- Continually develop training skills and gain experience training advanced behaviors and troubleshooting complex behavior challenges under the guidance of AWS 3 and Managers.
- Participate in all hurricane and emergency preparedness tasks appropriate to skill level.
- Can safely participate in animal acquisition and restraint for veterinary or emergency evacuation procedures as needed.
- Develop knowledge of animal training and operant conditioning terminology sufficiently to teach the Coral World Trainer Lecture Series
- Additional duties may include daily operation planning, project management, intern coordination, or supply procurement, etc.
- Perform other duties as required.

Supervisory Responsibilities:

- This position has no supervisory responsibilities.

Work Environment:

- This job operates in a professional environment (indoor and outdoor). The employee will be exposed to sunny, warm, humid, and wet conditions.
- This role routinely uses standard equipment such as computers, phones, photocopiers, file cabinets, etc.

Physical demands

The physical demands described here are representative of those that must be met by the employee to successfully perform the essential functions of this position. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. This position requires the employee to stand for most of his or her working hours but occasionally must stoop, kneel, or crouch. This position requires to walk around the park sometimes on uneven ground and up and down stairs. This position frequently required to reach with hands and arms, using hands to handle or feel. This position requires to be in constant communication with guests requiring the Photo Sales Associate to talk and hear. The Photo Sales Associate must frequently lift and/or move up to 10 pounds and occasionally may lift and/or move up to 35 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.

Position Type and Expected Hours of Work

This is a full-time position. Days are scheduled 5 days a week between Sunday - Saturday for a 40-hour work week. During the slow season hours may be reduced to accommodate the needs of the park. During emergencies such as Hurricanes or other natural disasters you may be expected to work 50+ hours per week as needed.

Eligibility Requirements

Required:

- Bachelor's degree in psychology, biology, or a related scientific discipline (or a comparable level of education/experience that would provide the necessary knowledge to meet the minimum qualifications for this position.)
- Minimum two years paid full-time animal training experience. Preference given to candidates with interactive animal training experience.
- A basic understanding of Microsoft Office software, including Word, Excel, and PowerPoint.
- Ability to work legally in the United States (Coral World does not provide visas for international applicants).
- Ability to pass an annual, on-site swimming and physical conditioning test (outlined below).
- Rescue SCUBA certified or the ability to obtain certification within probationary period (6 months).
- Must be CPR/First Aid Certified.
- Must be a team player with strong communication skills, have a positive attitude, and an outgoing personality, with the ability to work well unsupervised
- Must be able to work in the U.S.

Preferred:

- Experience training for marine mammal interaction experiences

Special Eligibility Requirements:

- Ability to work flexible schedule, including evenings, weekends and holidays.
- Must be a team player and be able to get along well with others.
- Must be able to use tact in handling sensitive situations.
- Must be personable, courteous, and able to work under pressure.

Other duties

Please note this job description is not designed to contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Management reserves the right to revise the job or to require that other or different tasks be performed when circumstances change (example: emergencies, changes to personnel, workload, rush jobs, or technological developments). Duties, responsibilities, and activities may change at any time with or without notice.

Please submit cover letter, resume, and references by email or stop by our Administrative Office and fill out an application to be considered for the position. Please include the job title in the subject. References required.

Contact Information:

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Marine Mammal Manager
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